

## \*\* CAPABILITIES STATEMENT \*\*

### Capabilities

Since 2004 Carlson Technologies Inc. (CTi) has been providing a wide range of technological solutions and services to countless customers. From simple PC repair to complete network infrastructure designs and implementation, we provide both remote and on-site support 24/7/365 to all customers. CTi offers a complete portfolio including design, implementation training and support services tailored to our customers' needs.

#### Experts In:

- Fiber Optic Services
- Network Infrastructure
- Managed IT Services
- Computer and Printer Sales & Repair
- Data Security
- Business Infrastructure
- Cabling Services
- Web Hosting
- Data Storage, Backup & Recovery
- Web Design
- 24/7 Monitoring & Alerting
- Disaster Recovery Services
- Computer & Printer Sales and services
- Hardware Upgrades/Replacements
- Software Upgrades/Replacements
- Virus/Malware/Adware Removal & Prevention
- Security Systems
- Router/Security/Firewall Installation
- Server Setup/Deployment/Maintenance

### Differentiators

What makes Carlson Technologies (CTi) stand out from our competitors is our leadership team! When our clients have a problem, CTi has a problem and dedicates 100% of our energy and resources to supporting them.

- Extreme loyalty to our clients
- Dedicated to Mission Accomplishment
- Able to rapidly access any problem and develop a solution
- Able to adapt to any environment
- One on one confidential counseling to our clients
- Total confidentiality
- Instantaneous reaction time to customer emergencies

### Past Performance

Carlson Technologies Inc. has an extremely high retention rate of our customers due to our competence and dedication.

- Perform Managed IT Services for numerous law enforcement agencies
- Perform Managed IT Services for numerous local governmental agencies
- Supplies IT services to numerous educational institutions and facilities
- Supplies IT services to numerous public health institutions

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### Company Data

Since 2004, Carlson Technologies has provided a wide range of IT services including installation and maintenance of complete managed networks, Fiber Optic Services, computer sales & services, data backup & recovery, website design and development, security cameras, printer sales and services, router and firewall installation and many other technological solutions.

#### COVERAGE AREA:

Northeast Region of the United States.

#### SPECIFIC CODES:

- UEI: WANHX76DKTN5
- Duns: 078774344
- CAGE: 7RTA1
- NAICS Codes:  
Primary – 561499  
Additional – 238210, 518210, 541511, 541512  
541519, 611420, 238990, 561621

#### CERTIFICATIONS:

##### **FEDERAL:**

- VOSB – Veteran Owned Small Business
- SDVOSB – Service-Disabled Veteran Owned Small Business
- HUBZone Certification

##### **STATE of PENNSYLVANIA:**

- Veteran Business Enterprise
- Disadvantaged Business Enterprise

